

AMEND RESOLUTION NO. 630 AND 673  
UPDATE DELINQUENCY RATES AND CHARGES TO INCLUDE THE REMOVAL OF  
LATE CHARGES

WHEREAS, RCW 57.08.081 allows the District to adopt different delinquency fees and charges, and

WHEREAS, if a customer has had a history of being late with payments for water service supplied then the District, at its discretion, can require payment in full prior to approving the new service account, and

WHEREAS, if a customer who is a renter of the property has a history of being late with payments and/or has been shut off for non-payment, the District, at its discretion, can put the account into the owner's name after proper notification is made to the owner, and

WHEREAS, the District changed from bi-monthly billing to monthly billing, which shortened the time for customers to pay and shortened time between delinquency in amounts due and the shut-off of service, and

WHEREAS, the Commissioners and staff do not feel it reasonable to penalize customers in the short 30 day timeframe with an additional charge, and

WHEREAS, the billing date for water service is the 15<sup>th</sup> of each month and the due date is the 5<sup>th</sup> of each month (the "Due Date"), and

WHEREAS, the District shall consider amounts due delinquent the day after the due date (the "Delinquency Date"), and

WHEREAS, the customer shall subject themselves to their water service being shut off after the Delinquency Date (the "Shut-Off Deadline"), and

WHEREAS, the actual shut off of water service may occur as soon as the first Tuesday on or after the Shut-Off Deadline, and

WHEREAS, after the Delinquency Date, but before the Shut-Off Deadline any customers pending shut off will receive either an IVR (Interactive Voice Response) automated call, past due notice, or door hanger to notify and remind the customer to pay their bill and notify them that their service will be shut off if their bill is not paid, and

WHEREAS, the existing shut off fee of \$80.00 is inadequate to cover the District cost for the process, and

WHEREAS, after much consideration and research, the Board of Water Commissioners deem it in the best interest of the District and the public to increase the shut off fee and eliminate the late charge. The NSF, Lien and Transfer fees will remain the same.

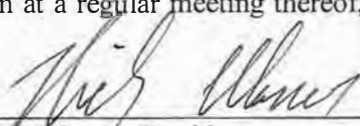
NOW THEREFORE, BE IT HEREBY RESOLVED by the BOARD OF COMMISSIONER of the EAST WENATCHEE WATER DISTRICT, Douglas County, Washington, that said fees are as follows effective August 1, 2022.


SHUT OFF FEE	\$115.00
NSF PAYMENT FEE	\$35.00
TRANSFER FEE	\$25.00
LIEN FEE	\$250.00
LATE CHARGE	\$0.00

BE IT FURTHER RESOLVED that the Shut-Off Deadline shall be thirty days after the Delinquency Date. The Delinquency Date shall be the day after the Due Date. The actual shut off of water service will occur after the Shut-Off Deadline and may occur as soon as the first Tuesday on or after the Shut-Off Deadline.

BE IT FURTHER RESOLVED that this resolution shall amend the terms of District Resolution No. 630 and No. 673

ADOPTED, by the BOARD OF COMMISSIONERS of the EAST WENATCHEE WATER DISTRICT, Douglas County, Washington at a regular meeting thereof, this 3rd day of August 2022.

  
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Nick Warner, President

ATTEST:  
  
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Tracy Peterson, Secretary